PALMYRA POLICE DEPARTMENT GENERAL ORDER

Section: THREE Chapter: THIRTY-TWO

SUBJECT:Notification of Next of KinISSUE DATE:03-30-16REFERENCE:NYSA 43.7

I. PREPARATION

- A. When assigned a notification, the officer should attempt to gather all the essential details surrounding the circumstances of that notification.
- B. In the event the notification involves a death or serious injury, the officer should attempt to obtain information as it pertains to:
 - 1. The nature of death, injury or illness.
 - 2. Date and time of death, injury or illness.
 - 3. Location of the body, or victim.
 - 4. The source of the information.
 - 5. People to be contacted for further information.
 - 6. Any and all pertinent details surrounding the death, injury or illness.
- C. Every attempt must be made to verify that the information regarding the deceased, injured or ill person is correct and that the correct person is being notified.
- D. The officer should take time to review these details and prepare for the notification.

II. PERSONAL NOTIFICATION

- A. It is important that the officer be permitted inside the house before a notification is made.
- B. Notifying the next of kin where there is a death, serious injury or serious illness, can place the officer in a delicate and uncomfortable situation. The following procedure should be used whenever possible and practical.
 - 1. Notification should be made as promptly as possible.
 - 2. If at all possible, notification should be made in person, not over the telephone.
 - 3. Two officers should make the notification, if possible.
 - 4. The officer should offer to assist the next of kin in contacting a minister, relative, close friend, neighbor, etc.
 - 5. The officer must be as tactful and diplomatic as possible.
 - 6. Officers are authorized to provide a transport if necessary with in a reasonable distance. (ie: Newark Hospital)

III. REQUESTS FROM OTHER AGENCIES

- A. When requested by another agency to make a notification, the officer should obtain all available and pertinent information about the situation in order to assist the relative in receiving the message.
- B. Prior to making the notification, the information must be authenticated.

- 1. The officer must obtain the caller's telephone number and make a call back to ascertain the legitimacy of the request.
- 2. Officers delivering emergency notifications will tell the next of kin the source of information and whom to contact for further assistance.

IV. REQUESTS TO OTHER AGENCIES

- A. Should you need to contact another agency outside your jurisdiction in order to perform the notification provide the agency with all the pertinent details at your disposal.
- B. Request that they make the notification in person as quickly as possible and that you receive immediate verification after this has been accomplished.

By the Order Of:

David B. Smith Chief of Police